

INTRODUCTION TO KICKSTART

Kickstart
the moped hire charity

If transport is a
problem,
Kickstart can get
your clients
mobile.



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INTRODUCTION –



The aim of this document is to give the reader an overview of the services Kickstart Norfolk can provide to your client, covering:

1. the application process and timeline
2. mentoring service and communication plan
3. costs and potential funding.

Working Together- As a charity we understand that a clients' needs are best met by having access to a strong and diverse network of experts, and over the years we have forged excellent working relationships with many organisations, foundations, trusts and employers. Together we are assisting individuals daily to move forward with their lives, and many are utilising the service, funding and support we can offer them. Since April 2022, working together has enabled **151** individuals to secure and sustain the following:

Provision	Number Secured	Percentage
Secure Meaningful Employment	108	72%
Secure Apprenticeship	8	5%
Attend Education	19	12%
Attend Work Experience	16	11%
Total	151	

Employer & Employee Support – Kickstart Norfolk realise that it is not only the individual who requires support, but also the employer. Many companies we have spoken to have voiced their concerns that once a long-termed unemployed individual has been employed, the support they receive stops; therefore, it is left to the employer to pick up the pieces. Companies stated that this is not good enough and they want continuous support provided to the individual to ensure their chances of sustaining long term employment is improved. Employers stated that they required detailed support,

too often when an individual fails to turn up for work, or they leave the workplace all together, they do so without communicating with their line managers and this is causing all sorts of problems, especially when the individual fails to answer any calls. When this happens, employers want to be able to call one point of contact from the individuals support network for them to contact the individual, this will ensure any workplace issues are discussed and dealt with. Where possible, employers will always want the individual to return to work to ensure employment is sustained.

With immediate effect, Kickstart Norfolk will offer all employers a Communication Plan, providing individuals using our vehicles to access the workplace, with continued support for a period of up to 6-months. This will allow both the employee and employer to have a support network to discuss any issues they feel needs addressing. When an individual fails to attend the workplace, the employer will be able to call an exclusive number to speak to a member of the Kickstart Norfolk team who will contact the individual employee directly. A line of communication will then be opened between all parties to ensure the individual returns to their work. Where required, Kickstart Norfolk will refer the individual for additional support.

Employer Recruitment – When employers struggle to recruit candidates, this could be down to many reasons, one of which is location. Many companies based around Norfolk, Suffolk and Cambridgeshire are either located rurally on an industrial estate or they can be located several miles from where potential candidates live. Therefore, it may be the case that many individuals wish to apply for the advertised position but due to their lack of transport they would have to rely on family, friends and public transport to travel to and from the workplace and this becomes time heavy, expensive and unrealistic to them, so they do not apply. As a charity, Kickstart Norfolk would like to assist companies that are experiencing this problem, please let me explain how.

As a charity, we have worked with companies to improve recruitment and to achieve this they have stated on their recruitment adverts **“If transport is a problem for you, please apply, we may have the solution”** this simple but effective message has resulted in a large increase of applicants applying for positions, allowing the company to successfully fill their vacancies. Should an applicant not have transport we ask that you consider using the same message, when asked by the candidate please provide them with our office number: 01362 699923 and from there we will look to provide the individual with the transport they require to attend your workplace.

Kickstart Norfolk’s priority is to make the application process as smooth as possible for both the client and referring member of staff. We have listened to concerns about communication, and to ensure we can keep the potential service user and referring member of staff fully up to date with the progress being made with their application, a new Application Process has been introduced. Details of this, along with a process flow chart are provided within this document.

As a charity, Kickstart Norfolk continues to research and apply for funding to ensure the cost of our Moped Schemes are kept to a minimum, and our Board meet on a quarterly basis to review this. Unfortunately, funding is not always available and therefore, it can be left to individuals themselves to self-fund the moped scheme unless an organisation, foundation, or trust can provide financial support to them. Provided in this document are details of potential funding opportunities currently available to service users. Please note, each individual rider must meet certain funding criteria and all funding is subject to change.

This document gives details and breakdown of all relevant costs, but these are subject to change. Kickstart Norfolk will work with riders to ensure where possible a payment plan is put in place to keep the initial costs of joining a moped scheme to a minimum.

THE APPLICATION PROCESS –

1. **Referral:** should a potential transport issue be identified during your interview with your client/service user, a Kickstart Norfolk Application Form should be completed and forwarded to our admin team at the earliest opportunity. A copy of our Application Form is provided within this document and further copies can be requested by calling the Kickstart Norfolk office on: 01362 699923. Alternatively, you can complete an application via our website: www.kickstartmopeds.org.uk Once completed, the application can be emailed directly to Kickstart Norfolk info@kickstartmopeds.org.uk or printed and sent via Royal Mail to our office address:

Administration Team
Kickstart Norfolk
Unit 8, Royson Way
Dereham
Norfolk
NR19 1WD

On receipt of the application form a member of our team will confirm receipt of the application via telephone or email to the potential rider and the referring person/agency/organisation stated on the form (if applicable).

2. **Transport Plan:** Once the application form has been received and loaded onto our system, the client will be contacted by a member of our team within 48 hours to go through a detailed Transport Plan. This will require the individual to answer a series of questions to determine whether joining a Moped Scheme is in fact the best option for them, at the same time our team will automatically investigate potential funding. If your client/service user has learning difficulties, we will do our utmost to ensure they are contacted when they are with their advisor. The Transport Plan will cover the following:
 - a. **Licence Check** – this is to identify whether the client has any endorsements/convictions on their licence and to confirm whether insurance can be obtained for them. The client will be asked to confirm that they have a minimum of a provisional licence, if not, a Provisional Motorcycle Licence will need to be applied for. If the client has a licence, a licence check will be carried out and this requires the individual to provide their Licence Number and National Insurance Number. If the individual does not have this information at hand, an email will be sent asking them to provide us with a code using ‘Share my Licence’ from the DVLA website. This website provides a step-by-step guide on how to do this and the website address is: <https://www.viewdrivingrecord.service.gov.uk/.../licence-number>
 - b. **Insurance** – should any endorsements/convictions be identified during the licence check; our team will speak to our insurance provider to confirm that we can provide insurance for the client. Unfortunately, in some instances, if there are driving convictions evident, we may not be able to provide insurance and, therefore, the client will not be able to access the Moped Scheme. ***Please Note:*** *individuals with current criminal convictions will also need to be referred to our insurance company. As a charity, Kickstart Norfolk will use the Rehabilitation of Offenders Act to only refer cases to insurance that are relevant.*
Supporting Evidence – to help secure insurance we may require written statements supporting the client from Probation, the police, potential employer and Jobcentre advisor.
 - c. **Financial** – all costs involved with relevant moped scheme(s) are explained to the individual and a discussion will take place to ensure the client can fund the Moped Scheme. The client is also informed of the payment method and collection date. All payments are collected by Direct Debit so a bank account will be needed to access the Moped scheme. If the client does not have access to a bank account, they will not be able to join a moped scheme. ***Please Note:*** *spouse, partners or parents bank accounts can be used after speaking to the relevant account holder and obtaining their permission.*
 - d. **Funding** - Should funding be available to the client, the relevant details of this will be explained to them in detail. In all cases, the individual will be required to provide documentary evidence to meet the relevant funding body criteria. At the end of the funding period, should the client wish to remain on a moped, the costs the client will incur after

funding ends will be discussed. **Please Note:** *our team will automatically research all potential funding streams to ensure we provide the very best financial deal to the client.*

- e. **Budget Plan** – Kickstart Norfolk aims to ease poverty and therefore, we will never place an individual into financial difficulty. To ensure this never happens, a detailed budget plan is completed with each client to ensure they can fund the moped hire fees. Where funding is provided, a budget plan will only be completed with the client if they request to remain on the moped scheme at the end of the funding period. There are times when an individual is not able to self-fund the moped scheme and therefore, where funding is not available, we are unable to issue them with a bike to them unless a guarantor is identified and confirmed. A guarantor will be required to sign a legal document stating that they will provide financial support and be liable for costs in the event that the rider defaults on payment.
- f. **Compulsory Basic Training (CBT)** – It is a legal requirement for individuals to complete Compulsory Basic Training (CBT) prior to riding a moped. This training ensures that the individual is safe to ride on a road unsupervised and once completed, they are issued with a Certificate which is valid for a period of 2-years. At the relevant point in the application process our team will arrange for the client to participate in this training. As with any training, unfortunately, there are times when an individual will fail their CBT, should this be the case, the application process will stop at this point. Re-tests can be made to ensure the client is given the best opportunity to pass the CBT. **Please Note:** *Kickstart Norfolk will only use registered and proven CBT providers, and details of these are provided within this document.*
- g. **Proposed Provision Start Date** – this is the date Kickstart Norfolk will work towards to ensure the client is ready to be issued with a moped in time to start their provision. It is important that we are informed of the start date once it has been confirmed, this will enable us to provide the relevant training and issue the moped in the quickest time possible. If funding is being provided to the individual, once a provision start date has been confirmed by the provision provider, the individual will be required to agree with the Kickstart Norfolk's Communication Plan that will require them to communicate with the charity on a weekly, bi-weekly or monthly basis for up to 6-months. **Please Note:** *Communication plans are subject to funding criteria.*
- h. **Provision Details** – in line with funding criteria, the rider may be required to provide details of their proposed provision: training, education or employment type, provision address and relevant contact details so we can confirm them. This information will also be used to ensure we can deliver a replacement moped to the client's provision location in the event of break down etc.
- i. **SAFETY** – As a charity, our number 1 priority is rider safety. Therefore, we require ALL riders to be in possession of the following before a moped is issued:

1. Motorcycle Helmet
2. Motorcycle Jacket with Armour
3. Pair of Motorcycle Gloves

Failure to be in possession of this safety equipment & clothing will mean the individual will not be issued a moped. If necessary, these items can be purchased from the charity and paid off in agreed instalments, relevant to the individuals budget plan.

Please Note: *Kickstart Norfolk will attempt to provide a turnaround time from application to issue of moped within 10-working days. However, for this to be achieved we require applications to be sent to us at the earliest opportunity.*

When the Transport Plan has been completed the individual will be informed whether taking part in the Kickstart Norfolk Moped Scheme is the best option for them financially. As a charity, we never want to place the client into a difficult financial situation if there are cheaper alternatives. Following completion of the Transport Plan the referring person/agency/organisation stated on the application form will be informed that the client has been taken through the Transport Plan and is ready for the next step in the process to begin, which is for us to arrange the Compulsory Basic Training (CBT).

3. **Compulsory Basic Training (CBT):** Once the Transport Plan has been completed the next step in the process is for Kickstart Norfolk to arrange for the client to complete Compulsory Basic Training (CBT). As previously mentioned, this training is compulsory and is designed to ensure the client is safe to ride the moped on a public highway unsupervised. If the client fails this training, they will not be able to proceed any further.

Please Note:

- a. Following the COVID outbreak, individuals attending a CBT are still required to be in possession of their own safety equipment & clothing. Therefore, the Kickstart Norfolk Administration Team will arrange for this to be collected by the individual, from our location in Dereham.
 - b. the CBT will not be arranged until funding has been agreed or an employment, education or training provision start date has been confirmed.
4. **Moped Issue:** once a valid CBT Certificate has been secured and provided to Kickstart Norfolk, a member of our team will contact the client to arrange a time, date, and location for them to be issued with a moped. Kickstart Norfolk's dedicated driver will then deliver the moped to the client and take them through a detailed moped handover which will include:
- All moped safety features and controls demonstration
 - The basic servicing required by the client whilst they are on the moped scheme – how to check the oil, tyre pressure, lights and visual check of moped. The client is provided with a check sheet to follow on a daily and weekly basis, this sheet also provides Kickstart Norfolk's contact details.
 - Moped damage check – the client is walked around the moped taking note of any scratches or marks, these are recorded by the driver and the client will confirm by signing the document. The client is then informed of the servicing schedule and breakdown details are discussed.
 - The relevant paperwork is then read and signed by the client.
 - The moped is issued to the client.
5. **Additional Features:** once the moped has been issued to the client they are provided with a first-class service and every moped comes with the following:
- a. **Third Party Insurance** – in the event of an accident the Kickstart Norfolk Admin Team will take care of all insurance enquiries to ensure the stress is taken away from the rider.
 - b. **Road Tax & MOT** – all mopeds are fully road legal.
 - c. **24 hour/7 Day AA Breakdown Cover & Roadside Assistance** – In the event of a breakdown the AA will provide roadside assistance and we will endeavour to provide a replacement moped within 24 hours.
 - d. **Maintenance** – all our mopeds are put through regular servicing and inspections to ensure they remain road safe. Every 2500 miles or 4 months, if the moped has not travelled the relevant mileage, our mopeds will be called back to our location for servicing by our in-house qualified mechanics. To ensure our riders are not caused any inconvenience we will pick up the moped and drop off a replacement moped at a time and location suitable to them.

FUNDING OPPORTUNITIES –

As previously mentioned in this document, on receipt of an application all potential funding streams will be researched to ensure we can provide the cheapest financial option to the individual. Where funding is available, the individual will be provided with detailed information regarding their responsibilities. Provided below, are details of current potential funding, these include, The Kickstart Apprenticeship Fund, The **EcoLEC** Scheme and Building Better Opportunities (BBO) Fund.

The Kickstart Norfolk Apprenticeship Fund -



Kickstart Apprenticeship Moped Scheme

We could save you up to **£740** and fund:

- * your CBT Training.
- * issue you with a motorcycle gloves, helmet and jacket with armour.
- * provide you with subsidised hire for up to 1-year.

For more information, please call our friendly team on Tel: 01362699923

With thanks to Norfolk County Council, the Kickstart Norfolk Apprenticeship Fund is available to individuals **residing in the county of Norfolk** who are taking part in an Apprenticeship Scheme, Traineeship or the UK government Kickstart Programme and there are no age restrictions. Once the apprenticeship or Kickstart programme has been confirmed Kickstart Norfolk can potentially provide the individual with up to **£739** of funding for the following:

1. **Compulsory Bike Training (CBT)** – required by law to ensure the individual is safe to ride the moped unsupervised. The CBT is delivered by one of our partners and details of this will be confirmed with both the client and referring member of staff prior to any training taking place.
2. **Issue of safety equipment and clothing** – Once the CBT has been passed and the Apprenticeship start date has been confirmed, the individual will be issued with the following safety equipment & clothing:
 - a. Motorcycle Helmet
 - b. Motorcycle Armoured Jacket
 - c. Pair of Motorcycle Gloves
3. **Issue of a 50cc moped** – our dedicated driver will deliver the moped to the individual at either their residential address or place of employment or training. Kickstart's Issue Process includes our dedicated driver taking the individual through a detailed handover looking at the following:
 - a. Moped controls and safety features
 - b. Daily & weekly checks that the individual is required to carry out.
 - c. Emergency numbers for AA breakdown
 - d. Actions to be taken in the event of an accident, breakdown or individual wanting to return the moped.

- e. Each moped also comes with a lock and chain for security.

Prior to taking control of the moped the individual will be made aware of their financial responsibilities and the actions Kickstart Norfolk will take in the event payment is not made. We will also explain to the individual their requirements to co-operate with the Communication Plan. This will require weekly communication with the charity for up to 6-months.

- 4. Weekly Hire of the 50cc moped is subsidised for a period of up to 52 weeks. This requires the individual to make moped hire payments of £30.50p per week instead of the normal hire rate of £37.50p.
- 5. **Saving:** The Apprenticeship Fund also provides the individual with the CBT, Safety Clothing & Equipment free of charge.
- 6. All moped hire payments are made by direct debit which will be set up by the Kickstart Charity.

To access the Kickstart Norfolk Apprenticeship Fund please complete and return the application form and relevant supporting forms (if applicable). ***Please Note:*** *The individual will be required to reside within the county of Norfolk and hold a minimum of a Provisional Motorcycle Licence to obtain this funding, therefore, should the individual not hold a licence an application to obtain a Provisional Licence will need to be made. Funding via the Kickstart Apprenticeship Fund is subject to Terms & Conditions.*

The Kickstart Norfolk EcoLEC Scheme -



The **EcoLEC Scheme** is potentially available to anyone **residing in either the North Norfolk or Breckland areas of Norfolk**. This funding is designed to assist individuals to move forwards towards employment, so this means using a moped to attend appointments, participate in community activities, look for employment, education or training, attend work trial, work experience or traineeship.

The **EcoLEC Scheme** fund is applied for by completing a Kickstart Norfolk application form and individuals accessing the scheme will receive the following:

1. Issue of a Super Soco CUx Electric Moped – our dedicated driver will deliver the moped to the individual at their residential address.
2. Substantially discounted Weekly Hire of an electric moped for a period of 3-months.

The **EcoLEC Scheme** will provide discounted weekly hire fees as follows:

- Super Soco CUx Electric Moped - £22.50p per week instead of the normal cost of £37.50p
3. All moped hire payments are made by direct debit which will be set up by the Kickstart Norfolk administration team.
 4. Individuals are required to hold a minimum of a Provisional Driving Licence and valid CBT Certificate (CBT = Compulsory basic Training) to access the **EcoLEC Scheme**.

Please Note: Funding via the **EcoLEC Scheme** is subject to Terms & Conditions.

Super Soco CUx Electric Moped Specifications

Electric Moped Specifications & Potential Savings	
Top Speed	28mph
Range	40 miles
Charging Time	3 to 4 hours
Potential Savings	
Hire Cost Per Week	£20 (<i>Saving £15 per week, £65 per month</i>)
Daily Hire Cost	£3.21p
Cost to Recharge Battery	£0.60p (<i>Saving up to £12.50 per month</i>)
Potential Monthly Saving	£75.50p

Compulsory Basic Training (CBT), Safety Equipment & Clothing As a charity, our number 1 priority is rider safety. Therefore, we require ALL riders to be in possession of the following before a moped is issued:




1. Motorcycle Helmet
2. Motorcycle Jacket with Armour
3. Pair of Motorcycle Gloves

Where an individual is not in possession of the above equipment, Kickstart Norfolk will approach the DWP or supporting agency to request funding for this.

Other Potential Funding

If an individual does not qualify for any of the funding already mentioned, our team will automatically check other potential funding streams that may be available to help them attend the Compulsory Bike Training (CBT), be issued with the relevant safety clothing & equipment or to pay for the cost of a Provisional Licence. This funding is kindly provided by South Norfolk and Norfolk County Council, but the individual must meet certain criteria to access this. Once the level of funding has been confirmed by our team, we will inform both the applicant and the referring member of staff.

Please Note: sometimes potential applicants may not be eligible for any funding, therefore, could you please take the time to make them aware of this at an early stage to prevent any negative issues arising further down the application process.

	<p>North Norfolk Council kindly provide funding that enables individuals residing in the North Norfolk area to purchase their provisional driving licence or part-fund the purchase of safety equipment & clothing. Alternatively, this fund can be used to subsidise the moped hire fee. Please note: funding is limited to £50 per person.</p>
	<p>South Norfolk Council kindly provide funding that enables 57 individuals residing in the South Norfolk area to purchase their provisional driving licence or part-fund the purchase of safety equipment & clothing. Alternatively, this fund can be used to subsidise the moped hire fee. Please note: funding is limited to £50 per person.</p>
	<p>The post16 travel scheme offers support to students who study at school sixth forms, sixth form colleges and further education colleges.</p> <p>To qualify for the post16 travel scheme, students must:</p> <ul style="list-style-type: none"> • Live in Norfolk at least three miles from the sixth form or college (this is measured by the nearest walking route as determined by the Council). Transport will also be provided for Easton College students living outside Norfolk, if a student travels on the direct routes funded by the College • Be studying full-time (at least 540 hours per year supervised study – approximately 14 hours per week) • Be under 19 years of age on 1 September, or under 25 years of age for students with special educational needs (SEN) (transport will be provided up to the end of the course year in which the student reaches 19 or 25) • Be studying a course of further education, not an HND, HNC or degree course • Travel on a core route determined by us • If your child has an Education Health and Care Plan (EHCP) there is no need to apply for travel assistance as the Travel Independence Training Team (TITAN) are already assessing who is entitled to travel assistance and if independent travel training might be appropriate for them - you will hear direct from one of the TITAN team soon. <p>Students who meet the above criteria can live anywhere in the county and still receive support, as long as they can get to a pick-up point on a core route that serves their sixth form or college. For further information, please use the link below.</p> <p>https://www.norfolk.gov.uk/education-and-learning/school-and-college-transport/post16-travel-scheme</p>

The Kickstart Norfolk Moped Scheme & Costs

As previously mentioned, funding is not always available to everyone and therefore, it may be down to the individual/organisation or company to pay for the Moped Scheme. Provided below is a breakdown of costs.

Kickstart

the moped hire charity

As a charity, Kickstart have a fleet of over 300 mopeds, and help on average 550 individuals each year to get mobile.

Covering Norfolk, Suffolk, Cambridgeshire & Rutland, if transport is a problem and your struggling to secure employment, education or training provisions, Kickstart can help you get mobile.

To find out more about our moped schemes and potential funding, please call our team on Tel: 01362 699923



Honda Vision 110cc Scooter
£6.78p per day with insurance &
AA Breakdown Cover











Honda Vision 50cc Moped
£5.36p per day with insurance &
AA Breakdown Cover



Super Soco CUx Electric Scooter
£3.21p per day with insurance &
AA Breakdown Cover

Kickstart

the moped hire charity

Item	Cost <i>All prices are subject to change.</i>	
Compulsory Bike Training (CBT)	  	<p>Motorider CBT = £125</p> <p>Camrider Peterborough & Cambridge = £185</p> <p>1-2-1 Motorbike Training School = £150 - £185</p>
Motorcycle Helmet		£45 Reduced from £50
Armoured Motorcycle Jacket		£80 Reduced from £85
Motorcycle Gloves		£30
Waterproof Trousers		£25
High Visibility Vest		£15

Please Note: the rider is not required to purchase any clothing, equipment or the CBT from the Kickstart Norfolk, however, in line with our Rider Safety Policy, no moped will be issued to the rider without them first producing a copy of a valid, in date CBT certificate along with the relevant safety clothing and equipment that must meet the required safety standards. This is in line with the Official Driver & Vehicle Standards Agency (DVSA) recommendations.

Payment –

Kickstart Norfolk currently works with several organisations which will fund an individual onto the Moped Scheme, and they do this by setting up a payment agreement with the charity. If you would like to explore the possibility of funding an individual or individuals, please call our office on 01362 699923 to discuss this, or visit our website www.kickstartmopeds.org.uk

Frequently asked questions: clients and advisors will have many questions that will require answering and we have done our very best to answer these on our website: www.kickstartmopeds.org.uk Provided below, are the most common questions asked along with the relevant answers:

Question: Are there any age restrictions?

Answer: No, anyone aged 16 and above can apply for a Kickstart Norfolk moped. If you are under the age of 18 you will need permission from a parent or guardian who will sign the issue document when you are issued with your moped.

Question: Do I need a licence?

Answer: Yes, you will need at least a UK/EU provisional licence to access the moped scheme.

Question: How much will it cost?

Answer: The hire fees vary depending on what the moped is being used for and regional funding variations, please refer to www.kickstartmopeds.co.uk or ring 01362 699923 for up-to-date costs.

Question: How long can I use the moped or scooter for?

Answer: There is a minimum period of 1 week but no maximum hire period, providing it is cost effective for us to do so you can use the vehicle for as short or long a period as you want, subject to our terms and conditions being met.

Question: How do I pay you for the hire of the moped?

Answer: Everyone using a moped or scooter is required to set up a direct debit via GoCardless and a member of our team will talk you through this. The hire fee is taken from your bank account on a date best suited to you. However, if you are paid weekly, we would expect the direct debit to be paid weekly, and, if you are paid monthly, we would expect the direct debit to be taken on a monthly basis.

Question: What happens if I fail to make payment?

Answer: If you are unable to make a payment, we kindly request that you call the Kickstart Norfolk office as soon as possible so that a payment plan can be set up. This will ensure the amount of hire fee does not build up to a point where it becomes unmanageable. As a charity, we rely on our service users paying their hire fees on time as this enables Kickstart to continue offering a transport service to its beneficiaries. We understand that there may be times when finances are tight and, therefore, we ask you to call the Kickstart admin team so that we can work with you to ensure you remain on the moped scheme.

Question: What happens if I ignore payments and my debt builds up?

Answer: Unfortunately, we sometimes have service users who fail to make the agreed hire fee payments, and this causes a considerable hire fee debt to build up. Kickstart Norfolk will attempt to communicate with the debtor to arrange a payment plan to ensure the money owed is paid and they remain on the moped. However, should this correspondence be ignored, the charity will have no choice but to take back the moped and retrieve the money owed by using a debt collector.

Question: So, what do I do next?

Answer: To start the wheels in motion we will need a completed application from you. You can get an application pack by:

1. Make an enquiry via our website www.kickstartmopeds.co.uk
2. Completing an application form with your advisor/staff member.
3. Calling Kickstart Norfolk on telephone: 01362 699923 and we will complete the application form with you. Alternatively, we can email or post an application to you.

Summary -

Kickstart Norfolk provides an affordable, alternative transport option for service users to travel to and from their place of employment, training or education. To provide a higher level of service we can also provide a detailed Communication Plan that provides support to both the rider, company and provision provider for a period of up to 6-months.

If you believe we can assist you, your staff and/or service user please send a completed application form to us. Should you require any further information please do not hesitate to call me on tel: 01362 699923 or alternatively on my mobile: 07387 268632.

If you would like a member of the Kickstart Norfolk team to deliver a Moped Scheme presentation to your staff or clients, please let me know and I will arrange a time to do this. Promotional Kickstart Norfolk leaflets are now available for you to order free of charge, to do this, please call our friendly team on tel: 01362 699923.

Kind regards,

Matthew Page

Matthew Page

Partnership Manager

Kickstart Norfolk

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Company Registration No: 4873541 – Registered Charity No: 1099931 – Registered Office: 8 Royson Way, Dereham, Norfolk, NR19 1WD – VAT Registration No: 787046593. Authorised and regulated by the Financial Conduct Authority (710352). Current Kickstart Norfolk partners/funders include: European Social Fund and the Big Lottery, Norfolk Community Foundation, Sheringham Shoal, Norfolk County Council, Breckland Council & South Norfolk Council.

