



Service Central UK – Ipswich

Role:

Are you looking to be part of a new technology focussed business, which is constantly expanding and adapting to the ever-changing needs of the customer? Technology is used every single day, and we believe it is the single most important thing in our business! Well, that and providing the best customer service in the industry.

The ideal candidate will have a keen eye for detail, be ready to learn, and have a passion for the latest technology. Our team is engaged on not just selling, but “promoting our business and our values” as we believe this is the key to success.

Training, support, and relationships are a major part of what we do at Service Central, you will be supporting our customers through account management, providing support, and delivering the best service you possibly can!

Key Responsibility's

- **Developing relationships with both customers, and suppliers**
- **Dealing with 'warm' inbound sales queries over the phone, and on our Facebook**
- **Managing current accounts, and providing support where required**
- **General office admin in line with the above**
- **Responding to enquiries across all avenues**
- **Supporting other departments as required**
- **Using a range of technology, and internal systems to help manage your time**

Salary:

- **In accordance with the National Minimum Wage for Apprenticeships, however, this may be higher depending on experience.**
- **You will also be entitled to an extensive commission package, as well as weekly and monthly bonuses.**
- **Access to thousands of key benefits**