



## IT Support Technician Apprenticeship

We have a fantastic new opportunity with Zog Energy for an IT Apprentice to work in our office, based in Adastral Park, Martlesham Heath, working Monday – Friday 37.5 hours per week.

Zog Energy is a domestic energy supply company started by two double Queen's Award-winning entrepreneurs. The sole purpose of Zog Energy is to provide its customers with the best possible value energy. To achieve this the founders have invested in the best value technology available to keep costs down. We use cloud computing and efficient customer service management systems.

We are looking for someone who has a passion for IT, is willing to learn and is a great team player. They will need to be forward thinking, beyond the given task along with a flexible approach and not afraid to ask questions. Due to the nature of the role, we need someone who is confident in engaging with people at all levels with excellent attention to detail and accuracy. This is a Level 3 apprentice role, with a day off to study, so we are looking for an individual who is friendly and hardworking, searching for a company who will support them in their first steps of a successful career in IT.

Duties will include:

- Patch Management
- Installing and configuring computer systems
- Diagnosing hardware/software faults
- Providing IT support to customers and employees.

Benefits:

- On-site parking
- On-site park, barbers, hairdressers, gym, sports centre, restaurant and much more.

COVID-19 considerations:

Sanitation stations at office entrance. Plexiglas dividers between desks. One way system in the office. Social distancing policy.

Education:

- GCSE's grade A-C/9-4 or equivalent in English and Maths
- A-Level or equivalent

Salary: £172 per week

Contact us at [lisa@zogenergy.com](mailto:lisa@zogenergy.com) with your cover letter and CV to apply.