



Role Description

Data Technician Apprentice

<https://www.instituteforapprenticeships.org/apprenticeship-standards/data-technician-v1-0>

Full time: 9-5 Monday to Friday

Salary: TBC but at least the Apprentice National Minimum Wage to start

Reports to: Garry Costen

Initial 2 weeks trial followed by 3-month probationary period.

KOcycle are a small yet very fast growing and well-respected technology recycling company based in Sudbury. With contracts in both the UK and overseas, their passion and commitment to promote sustainable practices within technology globally is very clear.

Person Specification

We are looking for 2 Apprentice Data Technicians to join our team based in Sudbury. This is an exciting role which offers the opportunity to travel both in the UK and to Europe.

The successful candidates will be able to demonstrate that they are keen to forge a career in Data and has an interest in Information Technology and Data. No customer experience is necessary; however, the candidates should be able to demonstrate their willingness to learn all aspects of the KOcycle business and progression to become a valued team member. The ability to work well in a team but with the discipline to remain self-motivated when working unsupervised is essential.

Strong written and computer skills with good GCSE grades at Maths and English are required for this role.

Whilst initially employed as an apprentice our ambition is for these roles to develop into full Data Technician roles for the right candidates which will result in further opportunities for further career progression within a growing company.

Operational Tasks

- Collecting equipment from customer sites around the UK & EU
- Manual handling
- Asset Management
- Stock Management
- Ecommerce eBay & Amazon

Technical Tasks

- Data Eradication
- Resetting config settings on Enterprise & Networking equipment.
- Fault finding
- Testing equipment with diagnostic software
- Repairing faulty equipment
- Refurbishing equipment for sale
- Loading operating systems

Level 3 Data Technician: <https://www.instituteforapprenticeships.org/apprenticeship-standards/data-technician-v1-0>